



March 2004

Randy Clemens
Holland Roofing of Louisville Inc.
797 Hebron Road
Shelbyville, KY 40065

Dear Randy:

Firestone Building Products and its qualified contractors set the industry standard for installation excellence and long-term roofing system performance. With this standard in mind, we annually recognize an elite group of roofing contractors with the Firestone Master Contractor Award. This year, we are pleased to name Holland Roofing of Louisville Inc. as one of 269 contractors in the U.S. and Canada to achieve 2004 Master Contractor status, marking the fifth time the company has received this honor.

The Master Contractor Award is earned by Firestone-licensed roofing contractors based on Quality Points accumulated for achieving exceptional inspection ratings on Firestone Red Shield warranted RubberGard™ EPDM, UltraPly™ Thermoplastic and Asphalt-based roofing system installations. Criteria to qualify as a 2004 Master Contractor included inspection ratings received and total square footage for all Red Shield warranted Firestone Roofing Systems installed throughout 2003.

We value the strong partnership we share with your company and appreciate the hard work that has earned Holland Roofing of Louisville Inc. the Master Contractor distinction. On behalf of Firestone, I would like to extend our congratulations and best wishes for your future success.

Sincerely,

A handwritten signature in black ink that reads "Bob Delaney".

Bob Delaney
Vice President of Sales & Marketing